

SECTION 4: TABULAR DATA

Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park:
(N=359)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Know |
|-------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Quality of police services | 3% | 6% | 15% | 46% | 24% | 7% |
| Quality of city parks and recreation programs | 7% | 18% | 17% | 33% | 23% | 1% |
| Maintenance of city streets, buildings and facilities | 2% | 5% | 14% | 39% | 32% | 9% |
| Enforcement of city codes and ordinances | 6% | 13% | 22% | 36% | 16% | 7% |
| Quality of customer service you receive from city employees | 0% | 4% | 10% | 46% | 39% | 0% |
| Effectiveness of city communication with public | 1% | 11% | 24% | 40% | 17% | 6% |
| Quality of City's stormwater/runoff management | 1% | 1% | 6% | 38% | 52% | 3% |

Q2. Rank from 1 to 3, THREE items that you think should receive the most attention from City officials over the next TWO years
(N=348)

| Priority Items | Number of Votes | | |
|-------------------------------------------------------|-----------------|------------|------------|
| | 1st Choice | 2nd Choice | 3rd Choice |
| Quality of Police Services | 32% | 17% | 13% |
| Quality of customer service from city employees | 22% | 13% | 20% |
| Maintenance of city streets, buildings and facilities | 18% | 36% | 23% |
| Quality of city's stormwater/runoff management | 13% | 12% | 13% |
| Effectiveness of city communication with public | 12% | 5% | 6% |
| Enforcement of city codes and ordinances | 3% | 14% | 15% |
| Quality of city parks and rec programs | 1% | 4% | 9% |

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Q3. Please rate Roeland Park with regard to each of the following:
(N=359)

| | Poor | Below Average | Neutral | Good | Excellent | Don't Know |
|-----------------------------------------------|------|---------------|---------|------|-----------|------------|
| As a place to live | 0% | 2% | 3% | 49% | 47% | 0% |
| As a place to raise children | 1% | 3% | 8% | 41% | 33% | 14% |
| As a place to work | 5% | 11% | 17% | 19% | 8% | 39% |
| As a place where you would buy your next home | 6% | 11% | 20% | 34% | 23% | 6% |
| As a place to retire | 7% | 8% | 18% | 32% | 24% | 11% |

Q4. Provide your overall perception of the following:
(N=359)

| | Poor | Below Average | Neutral | Good | Excellent | No Opinion |
|-----------------------------------------------------------|------|---------------|---------|------|-----------|------------|
| Quality of services provided by the City | 1% | 2% | 11% | 58% | 27% | 2% |
| Value that you receive for your City tax dollars and fees | 4% | 9% | 18% | 48% | 21% | 1% |
| Quality of life in the City | 1% | 4% | 7% | 63% | 25% | 0% |
| Communication regarding redevelopment activity | 20% | 21% | 21% | 28% | 5% | 3% |
| Feeling of safety in the City | 1% | 1% | 8% | 49% | 41% | 0% |
| Condition of housing in your neighborhood | 1% | 9% | 15% | 55% | 19% | 0% |
| Image of the City | 5% | 19% | 19% | 47% | 10% | 0% |

Public Safety Services

Q5. Please rate your satisfaction with the following PUBLIC SAFETY services provided by the City of Roeland Park
(N=353)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Know |
|--------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Overall quality of local police protection | 0% | 1% | 3% | 42% | 50% | 5% |
| The visibility of police in neighborhoods | 0% | 3% | 7% | 45% | 44% | 1% |
| The City's efforts to prevent crime | 0% | 2% | 11% | 46% | 29% | 11% |
| Enforcement of local traffic laws | 1% | 7% | 11% | 47% | 27% | 7% |
| How quickly police officers respond to emergencies | 1% | 1% | 8% | 24% | 37% | 30% |
| The quality of Northeast Johnson County Animal Control | 3% | 6% | 14% | 31% | 18% | 28% |
| Adequacy of City street lighting | 1% | 10% | 17% | 49% | 22% | 1% |

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Q6. Rank from 1 to 3, THREE items that you think should receive the attention of City officials over the next TWO years.
(N=336)

| | Number of Votes | | |
|-----------------------------------------------|-----------------|------------|------------|
| | 1st Choice | 2nd Choice | 3rd Choice |
| Quality of local police protection | 31% | 16% | 18% |
| City's effort to prevent crime | 21% | 24% | 12% |
| Visibility of police in neighborhoods | 15% | 25% | 19% |
| Enforcement of local traffic laws | 7% | 5% | 8% |
| How quickly the police respond to emergencies | 6% | 11% | 21% |
| Northeast Johnson County Animal Control | 5% | 5% | 6% |
| Adequacy of City street lighting | 1% | 13% | 17% |

Parks and Recreation Usage

Q7. Have you used any of the following in the past twelve months?
(N=351)

| | Yes | No |
|--------------------------------------|-----|-----|
| R Park (55th and Juniper) | 39% | 61% |
| Aquatic Center (49th and Rosewood) | 32% | 68% |
| Nall Park (47th and Nall Ave) | 21% | 79% |
| Community Center (49th and Rosewood) | 45% | 55% |

Q8. If you answered no to question 7, regarding the Aquatic Center, why don't you use the Aquatic Center? (Mark all that apply)

(N=268)

| | |
|----------------------------------|-----|
| Cost | 10% |
| Lack of pool amenities | 5% |
| Too crowded | 6% |
| Hours of operation for open swim | 6% |
| Other | 36% |
| I don't enjoy swimming | 37% |

Responses to Other:

- age
- Allergic to chlorinated pool
- Bad location, old
- bad reports re water quality. would like water aerobics classes offered at several times.
- Busy with other activities
- can't swim
- Don't know anything about it.
- Don't know, we are old + lazy?
- Don't really swim
- equine activities
- great facility, just don't use
- Have membership to private club
- have pool where i live
- Have used it, it's just been over a year
- haven't gotten round to it.
- health problems, we can't go
- I don't swim
- i have pool
- I have a pool at Boulevard
- I have three kids who are very young.
- I just moved to Roeland Park during the winter months.
- I never think about it

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- I only like indoor pools so we use Sylvester Powell Community
- I used to enjoy swimming, but I'm too old for that anymore.
- I want to but my schedule is busy too and it's hard to find time during open swim times.
- I work out at another (medical) facility inside - use pool in summer
- I would if it was free to residents
- I'm too old
- In the past I swam daily at the RPAC to train for triathlons. My current exercise routine, however, does not include swimming.
- insurance covers Sylvester Powell cost.
- it has lost its neighborhood feeling.
- Just haven't had time and isn't near my house
- Just too busy
- know nothing about it
- Lack of personal time to attend.
- Member at Woodside
- never think of it
- never thought about it
- No covered pool in summer.
- No desire
- No enforcement of rules
- no interest
- no reason
- no time
- No where to walk inside
- non residents/don't care for the people who go there we go to Fairway
- Not a priority in my life at this time.
- Not functional for small children with it so crowded.
- Not interested.
- Not sure
- only resident for 4 months
- over worked
- People from other areas who camp out at the pool in large family groups. They are not paying taxes in Roeland Park but benefit from our income. The pool has become a trash place.
- personal opportunity
- poor management
- Safety concern
- Seems very dirty, dingy and unappealing. Not competitive with the centers of nearby cities. Staff seemed disinterested and unprofessional. I think the center is dreadful and needs to be replaced, and the priorities need to be redirected to making it a cleaner, nicer place to enjoy. We simply pay the non-resident fee and go to PV because it is so much nicer.
- showers are bad
- Swim at gym
- Swimming is not a priority in my life.
- to fat
- too busy
- too old to swim
- transportation and health
- Use friend's personal pool
- water temperature
- water too cold

Q9. If you answer yes to question 7, regarding the Aquatic Center, please rate your satisfaction with the following services of the Roeland Park Aquatics Center
(N=113)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Overall condition of the pool | 2% | 7% | 12% | 50% | 28% | 2% |
| Pool equipment and features | 2% | 11% | 16% | 42% | 27% | 4% |
| Designated events (senior's night, etc) | 1% | 7% | 25% | 18% | 5% | 44% |
| Overall experience at the pool | 1% | 9% | 11% | 51% | 27% | 2% |

Q10. If you answer yes to question 7, regarding the Aquatic Center, how often do you or members of your family visit the Roeland Park Aquatic Center?

(N=108)

| | | | |
|------------------------|-----|------------------|-----|
| Less than Once a Month | 0% | Once a Week | 13% |
| Once a Month | 46% | 2-3 Times a Week | 10% |
| 2-3 Times a Month | 15% | Daily | 16% |

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Q11. If you answer yes to question 7, regarding the Community Center, please rate your satisfaction with the following about the Community Center:

(N=158)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Know |
|----------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| The overall condition | 3% | 18% | 23% | 42% | 11% | 3% |
| Services it provides | 3% | 9% | 13% | 47% | 25% | 4% |
| The workout facility | 3% | 11% | 15% | 25% | 18% | 29% |
| The ability to rent low-priced event space at the Center | 0% | 3% | 17% | 29% | 17% | 34% |
| Overall experience when visiting the Center | 1% | 8% | 19% | 45% | 24% | 3% |

Q12. If you answer yes to question 7, regarding the Community Center, how often do you or members of your family visit the Community Center?

(N=158)

| | |
|------------------------|-----|
| Less than Once a Month | 52% |
| Once a Month | 14% |
| 2-3 Times a Month | 7% |
| Once a Week | 9% |
| 2-3 Times a Week | 13% |
| Daily | 5% |

Q13. If you answer yes to question 7, regarding the Community Center, what amenities have you used at the Community Center? (Mark all that apply)

(N= 265)

| | |
|-----------------------|-----|
| Child care | 1% |
| Fitness room | 25% |
| Parks and Rec Classes | 22% |
| 50+ program | 16% |
| Room rental | 11% |
| Other | 21% |
| Neighbor's Place | 5% |

Other Responses:

- AARP tax preparation
- Attend activities
- City Meetings
- City Mtgs, Events
- City Programs
- Committee Meetings
- Community Meetings
- CSA
- CSA pickup - Rolling Prairie
- Didn't know about many of these
- Elves day out
- Exercise
- Farmer's Co-Op
- Festivals
- Income Tax preparation
- karate classes
- other special events
- Pearl Harbor Day
- Special events
- Town Hall meetings
- Voting

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Q14. If you answer no to question 7, regarding the Community Center, Why don't you use the Community Center?
(N=232)

| | |
|----------------------------------------|-----|
| Lack of programs | 13% |
| I use another community center | 15% |
| Hours of Operation | 10% |
| Didn't know we a have community center | 5% |
| Quality of Facilities | 18% |
| Other | 40% |

Other Responses:

- Age
- Apathy
- Appreciate that it is there but no opportunity as yet
- Busy work hours
- Don't feel a need to (adequate opportunities outside of the community center)
- Don't have a need for it right now.
- Dont like the riff-raff from other cities who overrun the facilities that our tax dollars pay to provide.
- Dont need it
- Equine activities
- Expensive to hire
- Fitness membership somewhere else
- Forget it is there
- Have our own workout equipment at home
- Have used in the past
- Hours of programs are not conducive with my schedule
- I don't have a use for a community center
- I generally prefer to workout outside.
- I use a gym who has more equipment and more hours.
- I'm not aware of any programs geared towards me.
- Inconvenient location
- Just too busy
- Lack of interest on my part
- Lack of motivation
- Lack of personal time to attend.
- Life is busy, no time
- Location
- Many other alternatives
- Member at Woodside
- My age
- New resident
- No desire
- No good reason. Just my personality.
- No interest
- no interest in programs
- no interest in programs, esp in winter
- No need for services offered
- No reason
- No time
- Not a service our young family needs
- Not aware of programs at the community center
- Not close enough
- Only been a resident 4 months
- Only used 50+ years ago
- Over worked
- Personal opportunity
- Program not of interest to me
- Sly Powell 10 times better
- Sylvester Powell Ctr
- There is nothing offered that I need there.
- Too busy
- Too far
- Transportation & Health
- Transportation problems
- Use of other kids activities elsewhere, gym, school programs etc.
- We don't use any community centers.

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Parks and Facilities Satisfaction

Q15. Please rate your satisfaction with PARKS AND FACILITIES issues.

(N=350)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Maintenance of City parks | 1% | 5% | 16% | 54% | 13% | 11% |
| Overall appearance of City parks | 1% | 8% | 15% | 52% | 14% | 9% |
| Quality of playground equipment | 1% | 6% | 17% | 40% | 9% | 27% |
| How close neighborhood parks are to your home | 1% | 8% | 17% | 41% | 24% | 8% |
| Number of sidewalks, walking and biking trails | 4% | 23% | 24% | 32% | 11% | 6% |
| City-sponsored special events like the Tree Lighting or Fireworks | 3% | 4% | 21% | 35% | 16% | 21% |
| Sculpture in public places (Art in R Park) | 8% | 7% | 17% | 29% | 34% | 6% |
| Granada Skate Park | 8% | 7% | 24% | 18% | 12% | 32% |

Q16. Rank from 1 to 3, THREE items that you think should receive the attention from City officials over the next TWO years.

(N=323)

| | 1st Choice | 2nd Choice | 3rd Choice |
|-------------------------------------|------------|------------|------------|
| Number of walking and biking trails | 30% | 21% | 12% |
| Maintenance of City parks | 19% | 20% | 21% |
| Overall appearance of City parks | 18% | 16% | 17% |
| Sculpture in public places | 8% | 9% | 13% |
| Quality of playground equipment | 6% | 10% | 9% |
| City sponsored events | 6% | 10% | 9% |
| Granada skate park | 5% | 3% | 7% |
| Number of City parks | 4% | 7% | 5% |
| How close parks are to homes | 4% | 5% | 6% |

Codes Enforcement Satisfaction

Q17 Please rate your satisfaction with the following:

(N=347)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Enforcing the clean-up of litter and debris on private property | 7% | 18% | 19% | 34% | 11% | 11% |
| Enforcing the mowing and cutting of weeds on private property | 5% | 13% | 21% | 40% | 11% | 10% |
| Enforcing the maintenance of residential property | 8% | 16% | 22% | 37% | 8% | 8% |
| Enforcing the maintenance of commercial property | 3% | 11% | 25% | 39% | 8% | 14% |
| Snow removal on sidewalks | 10% | 14% | 27% | 26% | 8% | 15% |

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Public Works Satisfaction

Q18. Please rate your satisfaction with the following maintenance services provided by the City:
(N=347)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| Maintenance of City streets | 0% | 3% | 6% | 54% | 36% | 1% |
| Maintenance of sidewalks | 1% | 7% | 10% | 52% | 25% | 5% |
| Maintenance of street signs/traffic signals | 2% | 1% | 8% | 54% | 34% | 2% |
| Snow removal on major City streets | 0% | 1% | 4% | 34% | 61% | 1% |
| Snow removal on neighborhood streets | 1% | 3% | 5% | 40% | 50% | 2% |
| Overall cleanliness of City streets and other public areas | 0% | 4% | 7% | 49% | 39% | 1% |
| The City's fall leaf pick-up program | 2% | 2% | 4% | 15% | 75% | 2% |

City Contact

Q19. Which of the following City department(s) have you contacted in the past twelve months? (You can select more than one)

(N=347)

| | |
|---------------------------|-----|
| City Hall | 34% |
| Building/Code Enforcement | 16% |
| Public Works | 7% |
| Police | 18% |
| Court Services | 1% |
| None | 24% |

Q20. If you indicated that you contacted City Hall in the past twelve months in question 19. Please rate your satisfaction with the service you received:

(N=170)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| How easy the department was to contact | 0% | 2% | 2% | 44% | 51% | 1% |
| How courteously you were treated | 0% | 5% | 4% | 36% | 56% | 0% |
| Technical competence and knowledge of City employees who assisted you | 1% | 5% | 8% | 36% | 49% | 2% |
| Overall responsiveness of City employees to your request or concern | 1% | 5% | 7% | 36% | 51% | 1% |

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Q21. If you indicated that you contacted the Building/Code Enforcement Department in the past twelve months in question 19, please rate your satisfaction with the service you received:
(N=80)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| How easy the department was to contact | 1% | 5% | 5% | 40% | 49% | 0% |
| How courteously you were treated | 4% | 3% | 6% | 35% | 51% | 1% |
| Technical competence and knowledge of City employees who assisted you | 4% | 6% | 8% | 31% | 48% | 4% |
| Overall responsiveness of City employees to your request or concern | 10% | 11% | 4% | 31% | 44% | 0% |

Q22. If you indicated that you contacted the Public Works Department in the past twelve months in question 19, please rate your satisfaction with the service you received:
(N=37)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| How easy the department was to contact | 0% | 3% | 0% | 41% | 57% | 0% |
| How courteously you were treated | 3% | 0% | 8% | 24% | 62% | 3% |
| Technical competence and knowledge of City employees who assisted you | 3% | 3% | 14% | 16% | 62% | 3% |
| Overall responsiveness of City employees to your request or concern | 5% | 3% | 11% | 19% | 62% | 0% |

Q23. If you indicated that you contacted the Police Department in the past twelve months in question 19, please rate your satisfaction with the service you received:
(N=88)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| How easy the department was to contact | 1% | 6% | 1% | 23% | 69% | 0% |
| How courteously you were treated | 0% | 2% | 1% | 23% | 73% | 1% |
| Technical competence and knowledge of City employees who assisted you | 0% | 1% | 2% | 23% | 70% | 3% |
| Overall responsiveness of City employees to your request or concern | 1% | 3% | 3% | 23% | 68% | 1% |

Q24. If you indicated that you contacted the Municipal Court in the past twelve months in question 19, please rate your satisfaction with the service you received:
(N=6)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-----------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| How easy the department was to contact | 0% | 0% | 0% | 40% | 60% | 0% |
| How courteously you were treated | 0% | 0% | 17% | 33% | 50% | 0% |
| Technical competence and knowledge of City employees who assisted you | 0% | 17% | 17% | 33% | 33% | 0% |
| Overall responsiveness of City employees to your request or concern | 0% | 0% | 0% | 50% | 50% | 0% |

Communication Satisfaction

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Q25. Please rate your satisfaction with the following aspects of communication provided by the City of Roeland Park:
(N=334)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | No Opinion |
|-------------------------------------------------------------------------|-------------------|--------------|---------|-----------|----------------|------------|
| The availability of information about City programs and services | 3% | 10% | 17% | 52% | 15% | 4% |
| City efforts to keep you informed about local issues | 10% | 20% | 18% | 34% | 16% | 2% |
| The level of public involvement in local decision making | 16% | 25% | 22% | 23% | 6% | 7% |
| The quality of the City's web page | 4% | 9% | 22% | 44% | 13% | 9% |
| The content of the City's newsletter | 3% | 5% | 17% | 51% | 20% | 3% |
| The quantity and content of recorded calls from the Mayor or city staff | 7% | 7% | 22% | 26% | 10% | 28% |

Q26. From what source(s) would you prefer to receive information about the City? (Check all that apply.)

(N=345)

| | |
|-------------------------------|-----|
| Other | 4% |
| Phone | 11% |
| Newspaper | 17% |
| Ward meetings | 19% |
| Town hall meetings | 27% |
| Direct mail | 34% |
| Emails from elected officials | 39% |
| City email | 46% |
| City website | 49% |
| City newsletter | 64% |

Other Responses:

- Church Bulletins
- City Administrator
- Facebook
- Newspaper
- Postcards/flyers on the doors of the people who will be directly affected
- Neighbors
- Text or calls to cell phones when power is out. It does no good to get emails about places to go for warmth when I can't check my email because the power's out.

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Sustainability

Q27. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the issues listed, please indicate your level of agreement:
(N=345)

| | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | No Opinion |
|-------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------|----------------------------|-------|----------------|------------|
| The City should build a network of sidewalks and trails, that link neighborhoods with recreational, cultural, and business centers. | 7% | 10% | 15% | 29% | 36% | 4% |
| Major streets should be upgraded to include sidewalks. | 6% | 10% | 14% | 31% | 38% | 2% |
| Major streets should be improved to include bike lanes and trails should include bike routes | 9% | 15% | 21% | 24% | 26% | 5% |
| The City should coordinate with area agencies to increase transit options. | 3% | 6% | 17% | 33% | 34% | 6% |

Q28. For each of the issues listed, please indicate your level of agreement:
(N=345)

| | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | No Opinion |
|-----------------------------------------------------------------------------------------------------------|-------------------|----------|----------------------------|-------|----------------|------------|
| The City should adopt "green" building codes in all new development. | 8% | 12% | 21% | 30% | 27% | 3% |
| The City should provide public education programs to raise awareness and understanding of sustainability. | 7% | 10% | 22% | 36% | 21% | 3% |
| The City should research green and sustainable initiatives | 7% | 10% | 18% | 36% | 27% | 3% |

Q29. Please rate your satisfaction with the following:
(N=346)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Use |
|------------------------------------------|-------------------|--------------|---------|-----------|----------------|-----------|
| Residential trash collection services | 1% | 0% | 2% | 27% | 70% | 0% |
| Residential curbside recycling services | 2% | 1% | 4% | 25% | 65% | 5% |
| Residential bulky/brush waste collection | 1% | 2% | 6% | 29% | 57% | 4% |

Q30. If you selected don't use in question 29, regarding trash collection services, how do you dispose of your trash?

- No Comments

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Q31. If you selected don't use in question 29, regarding curbside recycling services, why don't you use curbside recycling?

- Never got around to requesting a bin, and I do my best to keep my trash in general to a minimum.
- another added expense to low income.
- We don't have enough to justify the cost.
- not enough to discard
- I prefer to do it myself.....for free
- too old & too lazy
- see no benefit
- extra time and space needed
- If recycling was viable I would be paid for it. Having the cost buried in the trash collection fee is deceptive that it is viable.
- Haven't got around to getting recycle bin yet
- please explain - did not know about c.r.

Community Investment

Q32. Please indicate how supportive you would be of each of the following community investment areas:
(N=342)

| | Very Supportive | Somewhat Supportive | Not Supportive | Not Sure |
|--------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------|-------------------|----------|
| Add attractive elements to major roadways (Roe Blvd., Mission Rd., County Line Rd.) like landscaping, decorative lighting, sidewalks, etc. | 33% | 42% | 20% | 6% |
| Add attractive elements to existing parks | 29% | 42% | 21% | 7% |
| Plant more trees on City property and preserve existing "green space". | 47% | 38% | 9% | 6% |
| Acquire additional property for park development. | 23% | 28% | 39% | 11% |
| Purchase LED lighting for all street lights | 32% | 35% | 17% | 16% |

Q33. Rank your top TWO community investment items that you think the city should pursue.
(N=392)

| | Number of Votes | |
|--------------------------------------------------|-----------------|------------|
| | 1st Choice | 2nd Choice |
| Add attractive elements to major roadways | 24% | 13% |
| Plant more trees on city property | 21% | 26% |
| Purchase LED lighting for all street lights | 17% | 14% |
| Add attractive elements to existing parks | 12% | 13% |
| Acquire additional property for park development | 6% | 7% |

Budget - Property Tax

The following questions will help the City Council prepare the 2014 Budget.

Q34. What percentage of your total property tax bill comes back to Roeland Park? (Give it your best guess)

| | |
|---------|-----|
| 1-20% | 176 |
| 21-40% | 85 |
| 41-60% | 32 |
| 61-80% | 21 |
| 80-100% | 8 |

Answer to Question 34: 19% of your total property tax bill comes to Roeland Park.

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Q35. How much do you think the following amenities or services cost the average homeowner per year in Roeland Park? (Give us your estimate in dollars and base your guess on a single family residential property valued at \$140,000) Answers are estimated using the 2013 budget. Write your answer in Dollars below

| | Actual | \$1 - \$20 | \$21 - \$40 | \$41- \$60 | \$61 - \$80 | \$80 - \$100 | \$200 - \$300 | \$300 - \$400 | \$400 - \$500 | \$500 - \$600 |
|-----------------------------------------------------------------------------------------|--------|------------|-------------|------------|-------------|--------------|---------------|---------------|---------------|---------------|
| Amenities----- | | | | | | | | | | |
| Community Center | \$- | 75 | 44 | 33 | 17 | 20 | 18 | 4 | 2 | 0 |
| Pool Feature - Spray Park | \$15 | 96 | 39 | 26 | 13 | 18 | 14 | 5 | 0 | 0 |
| R Park - Basketball/Tennis Court | \$24 | 141 | 31 | 16 | 6 | 6 | 9 | 0 | 0 | 0 |
| R Park - Picnic Shelter and Restrooms | \$12 | 138 | 36 | 14 | 7 | 6 | 9 | 1 | 0 | 0 |
| R Park - Concrete Sidewalks/Walking Trail | \$11 | 124 | 31 | 14 | 8 | 12 | 11 | 2 | 0 | 0 |
| Services ----- | | | | | | | | | | |
| Administrative Services | \$93 | 49 | 28 | 25 | 16 | 12 | 19 | 10 | 6 | 2 |
| Phone Notification System | \$2 | 115 | 43 | 18 | 7 | 3 | 7 | 1 | 0 | 0 |
| Residential Inspection Services | \$29 | 89 | 39 | 23 | 23 | 8 | 11 | 4 | 0 | 0 |
| Permitting, Licensing, and Compliance | \$26 | 89 | 41 | 20 | 13 | 12 | 10 | 5 | 0 | 0 |
| Police Protection and Investigation | \$430 | 27 | 15 | 29 | 14 | 24 | 33 | 22 | 17 | 3 |
| Leaf Removal | \$21 | 62 | 36 | 29 | 14 | 19 | 17 | 6 | 3 | 1 |
| Street Sweeping | \$14 | 76 | 44 | 19 | 8 | 14 | 14 | 1 | 1 | 0 |
| Street Snow Removal | \$10 | 69 | 34 | 23 | 18 | 15 | 11 | 6 | 4 | 0 |
| Annual In-House Street Maintenance | \$30 | 75 | 34 | 19 | 12 | 14 | 15 | 7 | 3 | 1 |
| Parks Maintenance | \$6 | 81 | 38 | 20 | 17 | 13 | 18 | 2 | 2 | 0 |
| Citywide Stormwater Utility Maintenance Fee | \$- | 63 | 43 | 17 | 10 | 16 | 17 | 8 | 3 | 0 |
| Court Services | \$39 | 82 | 33 | 26 | 11 | 11 | 14 | 9 | 1 | 0 |
| Community Garden | \$- | 136 | 21 | 14 | 12 | 6 | 2 | 1 | 0 | 0 |
| HOME Program - City/County Repair Assistance for low-income qualified homeowners | \$1.25 | 101 | 27 | 21 | 15 | 11 | 7 | 2 | 1 | 0 |
| Community Events | \$1.25 | 112 | 39 | 12 | 13 | 6 | 6 | 2 | 0 | 0 |
| Utility Assistance - City/County Utility Assistance for low-income qualified homeowners | \$4 | 108 | 22 | 23 | 16 | 5 | 8 | 4 | 4 | 1 |

Q36. Please rank the items below in order of importance to you, with most important as #1 and least as #9

| | Votes by Rank | | | | | | | | |
|---------------------------|---------------|-----|-----|-----|-----|-----|-----|-----|-----|
| | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th |
| Choice | | | | | | | | | |
| Home program | 4 | 16 | 25 | 25 | 26 | 29 | 18 | 13 | 8 |
| Phone notification system | 24 | 18 | 14 | 17 | 14 | 16 | 20 | 8 | 36 |
| Community center | 8 | 23 | 21 | 16 | 9 | 23 | 14 | 21 | 33 |
| Pool features | 16 | 19 | 35 | 13 | 25 | 22 | 9 | 26 | 14 |
| Utility assistance | 12 | 25 | 30 | 16 | 19 | 22 | 16 | 26 | 14 |
| Public art | 16 | 26 | 25 | 29 | 25 | 11 | 22 | 17 | 10 |
| Community events | 21 | 39 | 33 | 26 | 18 | 17 | 20 | 12 | 4 |
| Park amenities | 39 | 57 | 37 | 23 | 29 | 10 | 11 | 4 | 6 |
| Leaf removal | 142 | 26 | 31 | 10 | 9 | 4 | 3 | 3 | 1 |

SECTION 4: TABULAR DATA

Q37. Within our region, there are multiple police departments. Would you be supportive of evaluating whether combining or contracting this service would result in an overall reduction in cost and greater efficiency of the service for Roeland Park and surround communities?

| | |
|-----------------|-----|
| Very Supportive | 68 |
| Supportive | 95 |
| Neutral | 37 |
| Not Supportive | 129 |
| Don't Know | 16 |

Q38. Within our region, there are multiple municipal services. Would you be supportive of evaluating whether combining or contracting this service would result in an overall reduction in cost and greater efficiency of the service for Roeland Park and surround communities?

| | |
|-----------------|-----|
| Very Supportive | 74 |
| Supportive | 130 |
| Neutral | 49 |
| Not Supportive | 62 |
| Don't Know | 28 |

Q39. The following are, in broad terms, potential options for how to handle the tradeoff between taxes and service levels. Which of the options are you in favor of? (It is possible to be supportive of more than one option)

| | Yes | No | No Opinion |
|-----------------------------------------------------------------------------|-----|-----|------------|
| Make smaller tax increase to maintain the level of services | 239 | 58 | 15 |
| Make slightly larger tax increase to improve services and/or amenities | 130 | 156 | 15 |
| Keep taxes the same and reduce services and amenities | 87 | 198 | 24 |
| Reduce taxes and make more significant reductions to services and amenities | 42 | 245 | 12 |

Demographics

| Q40. What is your gender? | Number | Percent |
|---------------------------|--------|---------|
| Male | 156 | 47% |
| Female | 179 | 53% |

Q41. What is your age?

| | | |
|----------|----|-----|
| Under 25 | 2 | 1% |
| 25 to 34 | 60 | 18% |
| 35 to 44 | 50 | 15% |
| 45 to 54 | 60 | 18% |
| 55 to 64 | 82 | 25% |
| 65+ | 78 | 23% |

SECTION 4: TABULAR DATA

Q42. How many, counting yourself, in your household are:

| | | |
|-------------------|----|-----|
| ____ Under age 5? | 32 | 10% |
| ____ Ages 5-9? | 19 | 6% |
| ____ Ages 10-14? | 11 | 3% |
| ____ Ages 15-19? | 15 | 5% |
| ____ Ages 20-24? | 13 | 4% |
| ____ Ages 25-34? | 36 | 11% |
| ____ Ages 35-44? | 34 | 10% |
| ____ Ages 45-54? | 52 | 16% |
| ____ Ages 55-64? | 66 | 20% |
| ____ Ages 65-74? | 34 | 10% |
| ____ Ages 75? | 20 | 6% |

Q43. Do you happen to know which ward do you live?

| | | |
|------------|----|-----|
| Ward 1 | 44 | 13% |
| Ward 2 | 45 | 14% |
| Ward 3 | 85 | 26% |
| Ward 4 | 68 | 20% |
| Don't Know | 90 | 27% |

Q44. Do you happen to know who your ward representatives?

| | | |
|------------------------------------|-----|-----|
| Becky Fast / Betsy Mellor | 35 | 10% |
| Jennifer Gunby / Robert Meyers Jr. | 36 | 11% |
| Megan England / Mark Kohles | 121 | 36% |
| Bill Art / Marek Gliniecki | 61 | 18% |
| Don't Know | 85 | 25% |

Q45. Approximately how many years have you lived in the City of Roeland Park?

| | | |
|------------------|-----|-----|
| Less than 1 year | 17 | 5% |
| 1-20 | 185 | 54% |
| 21-40 | 81 | 24% |
| 41-60 | 57 | 17% |

Q46. Do you own or rent your current residence?

| | | |
|------|-----|-----|
| Own | 323 | 95% |
| Rent | 17 | 5% |

Q47. What was the last level of schooling you completed?

| | | |
|--------------------------------|-----|-----|
| Less than high school graduate | 2 | 1% |
| High school graduate | 18 | 5% |
| Some college | 61 | 18% |
| Currently a college student | 3 | 1% |
| College graduate | 128 | 38% |
| Post college degree | 128 | 38% |

SECTION 4: TABULAR DATA

Q48. What best describes your employment status...

| | | |
|-------------------|-----|-----|
| Working full time | 222 | 65% |
| Working part time | 21 | 6% |
| Not employed | 4 | 1% |
| Homemaker | 9 | 3% |
| Student | 1 | 0% |
| Retired | 80 | 24% |
| Other | 3 | 1% |

- Student & working
- Self
- Semi-retired; work as consulting engineer part time.

Q49. Do you belong to any organizations, like a church, neighborhood group, or the like?

| | | |
|-----|-----|-----|
| Yes | 208 | 62% |
| No | 127 | 38% |

Q50. Would you say your total annual household income is:

| | | |
|------------------------|----|-----|
| Under \$20,000 | 5 | 2% |
| \$20,000 to \$34,999 | 37 | 12% |
| \$35,000 to \$44,999 | 21 | 7% |
| \$45,000 to \$59,999 | 51 | 17% |
| \$60,000 to \$79,999 | 69 | 22% |
| \$80,000 to \$99,999 | 46 | 15% |
| \$100,000 to \$124,999 | 46 | 15% |
| \$125,000 or more | 33 | 11% |