

Section 5:
Tabular Data

| Area | Number | Percent |
|--------|--------|---------|
| Ward 1 | 201 | 21.6 % |
| Ward 2 | 223 | 24.0 % |
| Ward 3 | 258 | 27.8 % |
| Ward 4 | 247 | 26.6 % |
| Total | 929 | 100.0 % |

Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied."

(N=936)

| | Very | | Neutral | Satisfied | Very satisfied | Don't know |
|---|--------------|--------------|---------|-----------|----------------|------------|
| | Dissatisfied | Dissatisfied | | | | |
| Q1a Quality of police services | 0.2% | 1.5% | 9.5% | 51.2% | 32.5% | 5.1% |
| Q1b Quality of city parks & recreation programs & facilities | 2.1% | 8.7% | 20.2% | 44.0% | 16.3% | 8.7% |
| Q1c Maintenance of city streets, buildings & facilities | 0.6% | 3.0% | 12.4% | 59.3% | 22.8% | 1.9% |
| Q1d Enforcement of city codes & ordinances | 4.7% | 10.6% | 23.0% | 42.2% | 12.3% | 7.3% |
| Q1e Quality of customer service you receive from city employees | 1.4% | 2.9% | 17.9% | 43.8% | 21.3% | 12.7% |
| Q1f Effectiveness of city communication with the public | 3.0% | 6.7% | 22.6% | 45.5% | 17.1% | 5.0% |
| Q1g Quality of the city's stormwater runoff/management system | 4.6% | 6.0% | 21.0% | 43.4% | 14.1% | 10.9% |
| Q1h Flow of traffic & congestion management in Roeland Park | 2.8% | 9.1% | 16.0% | 52.5% | 17.6% | 2.0% |

Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)

(N=936)

| | Very | | | | |
|---|--------------|--------------|---------|-----------|----------------|
| | Dissatisfied | Dissatisfied | Neutral | Satisfied | Very satisfied |
| | 1 | 2 | 3 | 4 | 5 |
| Q1a Quality of police services | 0.2% | 1.6% | 10.0% | 53.9% | 34.2% |
| Q1b Quality of city parks & recreation programs & facilities | 2.3% | 9.5% | 22.1% | 48.2% | 17.9% |
| Q1c Maintenance of city streets, buildings & facilities | 0.7% | 3.1% | 12.6% | 60.5% | 23.2% |
| Q1d Enforcement of city codes & ordinances | 5.1% | 11.4% | 24.8% | 45.5% | 13.2% |
| Q1e Quality of customer service you receive from city employees | 1.6% | 3.3% | 20.6% | 50.2% | 24.4% |
| Q1f Effectiveness of city communication with the public | 3.1% | 7.1% | 23.8% | 47.9% | 18.0% |
| Q1g Quality of the city's stormwater runoff/management system | 5.2% | 6.7% | 23.6% | 48.7% | 15.8% |
| Q1h Flow of traffic & congestion management in Roeland Park | 2.8% | 9.3% | 16.4% | 53.5% | 18.0% |

Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years?

| Q2 Most emphasis | Number | Percent |
|---|--------|---------|
| A=Quality of police services | 122 | 13.0 % |
| B=Quality of parks & rec programs & facilities | 149 | 15.9 % |
| C=Maintenance of streets buildings & facilities | 124 | 13.2 % |
| D=Enforcement of codes & ordinances | 135 | 14.4 % |
| E=Quality of customer service you receive | 25 | 2.7 % |
| F=Effectiveness of communication with public | 62 | 6.6 % |
| G=Quality of stormwater runoff/management | 120 | 12.8 % |
| H=Flow of traffic & congestion management | 118 | 12.6 % |
| Z=None chosen | 81 | 8.7 % |
| Total | 936 | 100.0 % |

Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years?

| Q2 2nd | Number | Percent |
|---|--------|---------|
| A=Quality of police services | 69 | 7.4 % |
| B=Quality of parks & rec programs & facilities | 103 | 11.0 % |
| C=Maintenance of streets buildings & facilities | 176 | 18.8 % |
| D=Enforcement of codes & ordinances | 101 | 10.8 % |
| E=Quality of customer service you receive | 41 | 4.4 % |
| F=Effectiveness of communication with public | 104 | 11.1 % |
| G=Quality of stormwater runoff/management | 96 | 10.3 % |
| H=Flow of traffic & congestion management | 112 | 12.0 % |
| Z=None chosen | 134 | 14.3 % |
| Total | 936 | 100.0 % |

Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years?

| Q2 3rd | Number | Percent |
|---|--------|---------|
| A=Quality of police services | 63 | 6.7 % |
| B=Quality of parks & rec programs & facilities | 121 | 12.9 % |
| C=Maintenance of streets buildings & facilities | 122 | 13.0 % |
| D=Enforcement of codes & ordinances | 88 | 9.4 % |
| E=Quality of customer service you receive | 47 | 5.0 % |
| F=Effectiveness of communication with public | 98 | 10.5 % |
| G=Quality of stormwater runoff/management | 96 | 10.3 % |
| H=Flow of traffic & congestion management | 111 | 11.9 % |
| <u>Z=None chosen</u> | 190 | 20.3 % |
| Total | 936 | 100.0 % |

Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years? (all three selections)

| Q2 Most emphasis | Number | Percent |
|---|--------|---------|
| A = Quality of police services | 254 | 27.1 % |
| B = Quality of parks & rec programs & facilities | 373 | 39.9 % |
| C = Maintenance of streets buildings & facilities | 422 | 45.1 % |
| D = Enforcement of codes & ordinances | 324 | 34.6 % |
| E = Quality of customer service you receive | 113 | 12.1 % |
| F = Effectiveness of communication with public | 264 | 28.2 % |
| G = Quality of stormwater runoff/management | 312 | 33.3 % |
| H = Flow of traffic & congestion management | 341 | 36.4 % |
| <u>Z = None chosen</u> | 81 | 8.7 % |
| Total | 2484 | |

Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following:

(N=936)

| | Poor 1 | Below average 2 | Neutral 3 | Good 4 | Excellent 5 | Don't know 9 |
|--------------------------------------|-----------|-----------------------|--------------|-----------|----------------|--------------------|
| Q3a As a place to live | 0.5% | 2.4% | 3.5% | 47.5% | 45.4% | 0.6% |
| Q3b As a place to raise children | 0.7% | 3.4% | 10.7% | 42.1% | 34.9% | 8.1% |
| Q3c As a place to work | 4.0% | 9.2% | 27.4% | 18.9% | 11.2% | 29.4% |
| Q3d As a place to buy your next home | 3.8% | 7.8% | 21.5% | 37.4% | 24.3% | 5.2% |
| Q3e As a place to retire | 4.2% | 7.4% | 18.5% | 37.7% | 25.0% | 7.3% |

Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following: (excluding don't know)

(N=936)

| | Poor 1 | Below average 2 | Neutral 3 | Good 4 | Excellent 5 |
|--------------------------------------|-----------|-----------------------|--------------|-----------|----------------|
| Q3a As a place to live | 0.5% | 2.4% | 3.5% | 47.8% | 45.7% |
| Q3b As a place to raise children | 0.8% | 3.7% | 11.6% | 45.8% | 38.0% |
| Q3c As a place to work | 5.6% | 13.0% | 38.7% | 26.8% | 15.9% |
| Q3d As a place to buy your next home | 4.1% | 8.2% | 22.7% | 39.5% | 25.6% |
| Q3e As a place to retire | 4.5% | 7.9% | 19.9% | 40.7% | 27.0% |

Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor."

(N=936)

| | Poor 1 | Below average 2 | Neutral 3 | Good 4 | Excellent 5 | Don't know 9 |
|--|-----------|-----------------------|--------------|-----------|----------------|--------------------|
| Q4a Quality of services provided by the City of Roeland Park | 0.9% | 1.9% | 14.6% | 58.2% | 20.6% | 3.7% |
| Q4b Value that you receive for your tax dollars & fees | 2.0% | 6.5% | 24.9% | 50.2% | 12.6% | 3.7% |
| Q4c Quality of life in the City | 0.3% | 3.4% | 10.8% | 58.2% | 24.7% | 2.6% |
| Q4d How well the city is communicating re-development activity | 6.0% | 17.4% | 26.9% | 34.1% | 10.6% | 5.0% |
| Q4e Feeling of safety in the City | 0.7% | 4.0% | 11.6% | 54.1% | 28.2% | 1.4% |
| Q4f Condition of housing in your neighborhood | 1.9% | 8.1% | 17.1% | 56.7% | 15.4% | 0.7% |
| Q4g Image of the City | 2.2% | 8.9% | 19.1% | 53.8% | 14.1% | 1.8% |

Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor." (excluding don't know)

(N=936)

| | Poor 1 | Below average 2 | Neutral 3 | Good 4 | Excellent 5 |
|--|-----------|-----------------------|--------------|-----------|----------------|
| Q4a Quality of services provided by the City of Roeland Park | 0.9% | 2.0% | 15.2% | 60.5% | 21.4% |
| Q4b Value that you receive for your tax dollars & fees | 2.1% | 6.8% | 25.9% | 52.2% | 13.1% |
| Q4c Quality of life in the City | 0.3% | 3.5% | 11.1% | 59.8% | 25.3% |
| Q4d How well the city is communicating re-development activity | 6.3% | 18.3% | 28.3% | 35.9% | 11.1% |
| Q4e Feeling of safety in the City | 0.8% | 4.0% | 11.8% | 54.8% | 28.6% |
| Q4f Condition of housing in your neighborhood | 1.9% | 8.2% | 17.2% | 57.2% | 15.5% |
| Q4g Image of the City | 2.3% | 9.0% | 19.5% | 54.8% | 14.4% |

Q5. Public Safety Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park.

(N=936)

| | Very | | | Satisfied | Very satisfied | Don't know | | | | | |
|--|--------------|--------------|---------|-----------|----------------|------------|---|---|---|---|---|
| | Dissatisfied | Dissatisfied | Neutral | | | | 1 | 2 | 3 | 4 | 5 |
| Q5a Quality of local police protection | 0.2% | 0.9% | 8.1% | 52.5% | 35.1% | 3.2% | | | | | |
| Q5b Visibility of police in neighborhoods | 0.7% | 2.0% | 10.4% | 47.9% | 37.7% | 1.3% | | | | | |
| Q5c City's efforts to prevent crime | 0.1% | 2.1% | 16.5% | 46.6% | 22.4% | 12.3% | | | | | |
| Q5d Enforcement of local traffic laws | 1.3% | 4.9% | 14.4% | 49.3% | 22.5% | 7.6% | | | | | |
| Q5e How quickly police officers respond to emergencies | 0.3% | 0.7% | 11.0% | 29.5% | 28.5% | 29.9% | | | | | |
| Q5f Quality of Northeast Johnson County Animal Control | 3.3% | 6.0% | 16.8% | 34.6% | 13.4% | 26.0% | | | | | |
| Q5g Adequacy of City street lighting | 1.6% | 10.3% | 16.9% | 51.9% | 17.2% | 2.1% | | | | | |

Q5. Public Safety Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park. (excluding don't know)

(N=936)

| | Very | | | Satisfied | Very satisfied | | | | | |
|--|--------------|--------------|---------|-----------|----------------|---|---|---|---|---|
| | Dissatisfied | Dissatisfied | Neutral | | | 1 | 2 | 3 | 4 | 5 |
| Q5a Quality of local police protection | 0.2% | 0.9% | 8.4% | 54.2% | 36.3% | | | | | |
| Q5b Visibility of police in neighborhoods | 0.8% | 2.1% | 10.5% | 48.5% | 38.2% | | | | | |
| Q5c City's efforts to prevent crime | 0.1% | 2.4% | 18.8% | 53.1% | 25.6% | | | | | |
| Q5d Enforcement of local traffic laws | 1.4% | 5.3% | 15.6% | 53.3% | 24.4% | | | | | |
| Q5e How quickly police officers respond to emergencies | 0.5% | 1.1% | 15.7% | 42.1% | 40.7% | | | | | |
| Q5f Quality of Northeast Johnson County Animal Control | 4.5% | 8.1% | 22.7% | 46.8% | 18.0% | | | | | |
| Q5g Adequacy of City street lighting | 1.6% | 10.5% | 17.2% | 53.1% | 17.6% | | | | | |

Q6. Which THREE of those public safety items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q6 Most emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| A=Quality of local police protection | 152 | 16.2 % |
| B=Visibility of police in neighborhoods | 126 | 13.5 % |
| C=Efforts to prevent crime | 202 | 21.6 % |
| D=Enforcement of local traffic laws | 64 | 6.8 % |
| E=How quickly police officers respond | 61 | 6.5 % |
| F=Quality of Animal Control | 54 | 5.8 % |
| G=Adequacy of street lighting | 148 | 15.8 % |
| <u>Z=None chosen</u> | <u>129</u> | <u>13.8 %</u> |
| Total | 936 | 100.0 % |

Q6. Which THREE of those public safety items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q6 2nd</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| A=Quality of local police protection | 97 | 10.4 % |
| B=Visibility of police in neighborhoods | 136 | 14.5 % |
| C=Efforts to prevent crime | 225 | 24.0 % |
| D=Enforcement of local traffic laws | 77 | 8.2 % |
| E=How quickly police officers respond | 60 | 6.4 % |
| F=Quality of Animal Control | 51 | 5.4 % |
| G=Adequacy of street lighting | 104 | 11.1 % |
| <u>Z=None chosen</u> | <u>186</u> | <u>19.9 %</u> |
| Total | 936 | 100.0 % |

Q6. Which THREE of those public safety items do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q6 3rd</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| A=Quality of local police protection | 95 | 10.1 % |
| B=Visibility of police in neighborhoods | 129 | 13.8 % |
| C=Efforts to prevent crime | 120 | 12.8 % |
| D=Enforcement of local traffic laws | 74 | 7.9 % |
| E=How quickly police officers respond | 96 | 10.3 % |
| F=Quality of Animal Control | 62 | 6.6 % |
| G=Adequacy of street lighting | 113 | 12.1 % |
| <u>Z=None chosen</u> | <u>247</u> | <u>26.4 %</u> |
| Total | 936 | 100.0 % |

Q6. Which THREE of those public safety items do you think should receive the most emphasis from City leaders over the next TWO Years? (all three selections)

| <u>Q6 Most emphasis</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| A = Quality of local police protection | 344 | 36.8 % |
| B = Visibility of police in neighborhoods | 391 | 41.8 % |
| C = Efforts to prevent crime | 547 | 58.4 % |
| D = Enforcement of local traffic laws | 215 | 23.0 % |
| E = How quickly police officers respond | 217 | 23.2 % |
| F = Quality of Animal Control | 167 | 17.8 % |
| G = Adequacy of street lighting | 365 | 39.0 % |
| <u>Z = None chosen</u> | <u>129</u> | <u>13.8 %</u> |
| Total | 2375 | |

Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

(N=936)

| | Very | | Neutral | Satisfied | Very satisfied | Don't know |
|--|--------------|--------------|---------|-----------|----------------|------------|
| | Dissatisfied | Dissatisfied | | | | |
| | 1 | 2 | 3 | 4 | 5 | 9 |
| Q7a Overall condition of the pool | 0.9% | 2.0% | 11.7% | 20.4% | 14.0% | 51.0% |
| Q7b Equipment and features of the pool | 0.9% | 2.0% | 12.7% | 19.9% | 13.0% | 51.5% |
| Q7c Designated events (seniors night) | 0.6% | 1.1% | 17.6% | 11.4% | 6.2% | 63.0% |
| Q7d Overall experience at the pool | 1.3% | 3.2% | 12.5% | 20.9% | 10.1% | 51.9% |

Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)

(N=936)

| | Very | | Neutral | Satisfied | Very satisfied |
|--|--------------|--------------|---------|-----------|----------------|
| | Dissatisfied | Dissatisfied | | | |
| | 1 | 2 | 3 | 4 | 5 |
| Q7a Overall condition of the pool | 1.7% | 4.1% | 23.8% | 41.7% | 28.6% |
| Q7b Equipment and features of the pool | 1.8% | 4.2% | 26.2% | 41.0% | 26.9% |
| Q7c Designated events (seniors night) | 1.7% | 2.9% | 47.7% | 30.9% | 16.8% |
| Q7d Overall experience at the pool | 2.7% | 6.7% | 26.0% | 43.6% | 21.1% |

Q8. Are you a member of the Roeland Park Aquatic Center?

| <u>Q8 Are you a member of RPAC</u> | <u>Number</u> | <u>Percent</u> |
|------------------------------------|---------------|----------------|
| 1=Yes | 116 | 12.4 % |
| 2=No | 802 | 85.7 % |
| 9=Don't know | 18 | 1.9 % |
| Total | 936 | 100.0 % |

Q9. How often do you or members of your family visit the Roeland Park Aquatic Center?

| <u>Q9 How often visit RPAC</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------|---------------|----------------|
| 1=5 or fewer times a year | 184 | 19.7 % |
| 2=6 to 15 times a year | 90 | 9.6 % |
| 3=16 or more times a year | 78 | 8.3 % |
| 4=Never visit | 559 | 59.7 % |
| 9=Don't know | 25 | 2.7 % |
| Total | 936 | 100.0 % |

Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues.

(N=936)

| | Very | | | | Very | Don't |
|--|--------------|--------------|---------|-----------|-----------|-------|
| | Dissatisfied | Dissatisfied | Neutral | Satisfied | satisfied | know |
| | 1 | 2 | 3 | 4 | 5 | 9 |
| Q10a Maintenance of City parks | 1.8% | 5.2% | 19.6% | 43.6% | 14.1% | 15.7% |
| Q10b Appearance of City parks | 2.0% | 6.5% | 20.0% | 43.2% | 13.7% | 14.6% |
| Q10c Number of City parks | 6.9% | 18.2% | 22.6% | 23.5% | 8.2% | 20.5% |
| Q10d Quality of playground equipment | 2.1% | 7.9% | 24.0% | 24.8% | 7.6% | 33.5% |
| Q10e How close neighborhood parks are to your home | 5.7% | 13.6% | 21.3% | 33.1% | 11.4% | 15.0% |
| Q10f Number of walking & biking trails | 13.6% | 30.3% | 19.7% | 11.1% | 2.9% | 22.4% |
| Q10g City-sponsored special events | 1.9% | 5.2% | 28.5% | 36.4% | 12.1% | 15.8% |
| Q10h Sculpture in public places | 11.4% | 9.9% | 18.4% | 27.9% | 26.3% | 6.1% |

Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues. (excluding don't know)

(N=936)

| | Very | | | | Very | |
|--|--------------|--------------|---------|-----------|-----------|--|
| | Dissatisfied | Dissatisfied | Neutral | Satisfied | satisfied | |
| | 1 | 2 | 3 | 4 | 5 | |
| Q10a Maintenance of City parks | 2.2% | 6.2% | 23.2% | 51.7% | 16.7% | |
| Q10b Appearance of City parks | 2.4% | 7.6% | 23.4% | 50.6% | 16.0% | |
| Q10c Number of City parks | 8.7% | 22.8% | 28.5% | 29.6% | 10.3% | |
| Q10d Quality of playground equipment | 3.2% | 11.9% | 36.2% | 37.3% | 11.4% | |
| Q10e How close neighborhood parks are to your home | 6.7% | 16.0% | 25.0% | 38.9% | 13.4% | |
| Q10f Number of walking & biking trails | 17.5% | 39.1% | 25.3% | 14.3% | 3.7% | |
| Q10g City-sponsored special events | 2.3% | 6.2% | 33.9% | 43.3% | 14.3% | |
| Q10h Sculpture in public places | 12.2% | 10.6% | 19.6% | 29.7% | 28.0% | |

Q11. Which THREE of those parks and facilities issues do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q11 Most emphasis</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| A=Maintenance of City parks | 149 | 15.9 % |
| B=Appearance of City parks | 58 | 6.2 % |
| C=Number of City parks | 139 | 14.9 % |
| D=Quality of playground equipment | 32 | 3.4 % |
| E=How close neighborhood parks are to home | 38 | 4.1 % |
| F=Number of walking & biking trails | 271 | 29.0 % |
| G=City sponsored special events | 32 | 3.4 % |
| H=Sculpture in public areas | 75 | 8.0 % |
| <u>Z=None chosen</u> | <u>142</u> | <u>15.2 %</u> |
| Total | 936 | 100.0 % |

Q11. Which THREE of those parks and facilities issues do you think should receive the most emphasis from City leaders over the next TWO Years?

| <u>Q11 2nd</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| A=Maintenance of City parks | 111 | 11.9 % |
| B=Appearance of City parks | 124 | 13.2 % |
| C=Number of City parks | 106 | 11.3 % |
| D=Quality of playground equipment | 76 | 8.1 % |
| E=How close neighborhood parks are to home | 71 | 7.6 % |
| F=Number of walking & biking trails | 127 | 13.6 % |
| G=City sponsored special events | 67 | 7.2 % |
| H=Sculpture in public areas | 48 | 5.1 % |
| <u>Z=None chosen</u> | <u>206</u> | <u>22.0 %</u> |
| Total | 936 | 100.0 % |

Q11. Which THREE of those parks and facilities issues do you think should receive the most emphasis from City leaders over the next TWO Years?

| Q11 3rd | Number | Percent |
|--|--------|---------|
| A=Maintenance of City parks | 104 | 11.1 % |
| B=Appearance of City parks | 111 | 11.9 % |
| C=Number of City parks | 66 | 7.1 % |
| D=Quality of playground equipment | 88 | 9.4 % |
| E=How close neighborhood parks are to home | 58 | 6.2 % |
| F=Number of walking & biking trails | 101 | 10.8 % |
| G=City sponsored special events | 77 | 8.2 % |
| H=Sculpture in public areas | 85 | 9.1 % |
| <u>Z=None chosen</u> | 246 | 26.3 % |
| Total | 936 | 100.0 % |

Q11. Which THREE of those parks and facilities issues do you think should receive the most emphasis from City leaders over the next TWO Years? (all three selections)

| Q11 Most emphasis | Number | Percent |
|--|--------|---------|
| A = Maintenance of City parks | 364 | 38.9 % |
| B = Appearance of City parks | 293 | 31.3 % |
| C = Number of City parks | 311 | 33.2 % |
| D = Quality of playground equipment | 196 | 20.9 % |
| E = How close neighborhood parks are to home | 167 | 17.8 % |
| F = Number of walking & biking trails | 499 | 53.3 % |
| G = City sponsored special events | 176 | 18.8 % |
| H = Sculpture in public areas | 208 | 22.2 % |
| <u>Z = None chosen</u> | 142 | 15.2 % |
| Total | 2356 | |

Q12. Would you like to have access to an off-leash dog park in Roeland Park?

| <u>Q12 Would like access to an off-leash dog park</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Yes | 378 | 40.4 % |
| 2=No | 526 | 56.2 % |
| 9=Don't know | 32 | 3.4 % |
| Total | 936 | 100.0 % |

Q13. Do you currently use Nall Park?

| <u>Q13 Do you currently use Nall Park</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Yes | 125 | 13.4 % |
| 2=No | 789 | 84.4 % |
| 9=Don't know | 21 | 2.2 % |
| Total | 935 | 100.0 % |

Q14. Would you like the City to provide improvements to Nall Park?

| <u>Q14 Would like City to provide improvements to Nall Park</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Yes | 446 | 47.9 % |
| 2=No | 282 | 30.3 % |
| 9=Don't know | 203 | 21.8 % |
| Total | 931 | 100.0 % |

Q15. The Roeland Park School. The school has been vacant for many years. Here are several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 | Don't know 9 |
|--|---------------------------|---------------|--------------|------------|------------------------|--------------------|
| Q15a School should be torn down & park should be provided | 13.1% | 12.3% | 11.8% | 15.0% | 36.5% | 11.3% |
| Q15b School should be torn down & single family homes provided | 30.2% | 18.3% | 17.7% | 11.2% | 9.2% | 13.4% |
| Q15c School torn down & parks & single family homes provided | 26.7% | 13.8% | 19.1% | 16.9% | 9.8% | 13.7% |
| Q15d Options for rental revenue should be explored | 35.6% | 11.1% | 12.2% | 12.9% | 12.8% | 15.4% |

Q15. The Roeland Park School. The school has been vacant for many years. Here are several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 |
|--|---------------------------|---------------|--------------|------------|------------------------|
| Q15a School should be torn down & park should be provided | 14.8% | 13.9% | 13.3% | 16.9% | 41.2% |
| Q15b School should be torn down & single family homes provided | 34.9% | 21.1% | 20.4% | 13.0% | 10.6% |
| Q15c School torn down & parks & single family homes provided | 30.9% | 16.0% | 22.1% | 19.6% | 11.3% |
| Q15d Options for rental revenue should be explored | 42.1% | 13.2% | 14.4% | 15.2% | 15.1% |

Q16. How would you prefer that the City pay for the tearing down of the school and the creating of a new park?

Q16 How would prefer City paying for tearing down school

| | Number | Percent |
|--|--------|---------|
| 1=Property tax increase of \$1-\$5 per month | 186 | 19.9 % |
| 2=Proceeds from sale of other city properties | 313 | 33.4 % |
| 3=Reduction or elimination of current programs | 35 | 3.7 % |
| 9=Don't know | 402 | 42.9 % |
| Total | 936 | 100.0 % |

Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

(N=936)

| | Very Dissatisfied 1 | Dissatisfied 2 | Neutral 3 | Satisfied 4 | Very satisfied 5 | Don't know 9 |
|--|---------------------------|-------------------|--------------|----------------|------------------------|--------------------|
| Q17a Enforcing the clean up of litter & debris on private property | 7.1% | 16.0% | 20.1% | 40.2% | 9.7% | 6.9% |
| Q17b Enforcing the mowing & cutting of weeds on private property | 7.4% | 17.5% | 20.6% | 38.0% | 10.4% | 6.1% |
| Q17c Enforcing the maintenance of residential property | 6.9% | 17.4% | 21.8% | 37.4% | 9.1% | 7.4% |
| Q17d Enforcing the maintenance of commercial property | 4.0% | 7.7% | 24.0% | 42.9% | 9.6% | 11.8% |

Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)

(N=936)

| | Very Dissatisfied 1 | Dissatisfied 2 | Neutral 3 | Satisfied 4 | Very satisfied 5 |
|--|---------------------------|-------------------|--------------|----------------|------------------------|
| Q17a Enforcing the clean up of litter & debris on private property | 7.6% | 17.2% | 21.6% | 43.2% | 10.4% |
| Q17b Enforcing the mowing & cutting of weeds on private property | 7.8% | 18.7% | 22.0% | 40.5% | 11.0% |
| Q17c Enforcing the maintenance of residential property | 7.5% | 18.8% | 23.5% | 40.4% | 9.8% |
| Q17d Enforcing the maintenance of commercial property | 4.5% | 8.7% | 27.2% | 48.7% | 10.9% |

Q18. City Maintenance Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City:

(N=936)

| | Very | | | Satisfied | Very satisfied | Don't know | | | | | |
|---|--------------|--------------|---------|-----------|----------------|------------|---|---|---|---|---|
| | Dissatisfied | Dissatisfied | Neutral | | | | 1 | 2 | 3 | 4 | 5 |
| Q18a Maintenance of City streets | 0.4% | 3.0% | 8.3% | 61.4% | 25.7% | 1.1% | | | | | |
| Q18b Maintenance of sidewalks | 1.3% | 5.8% | 13.1% | 56.1% | 20.7% | 3.0% | | | | | |
| Q18c Maintenance of street signs/ traffic signals | 0.9% | 2.6% | 11.1% | 59.1% | 24.1% | 2.2% | | | | | |
| Q18d Snow removal on major City streets | 0.4% | 1.1% | 4.7% | 49.8% | 41.2% | 2.8% | | | | | |
| Q18e Snow removal on neighborhood streets | 1.1% | 2.7% | 7.1% | 48.8% | 37.1% | 3.3% | | | | | |
| Q18f Cleanliness of City streets & other public areas | 0.6% | 3.2% | 9.2% | 54.8% | 30.7% | 1.5% | | | | | |
| Q18g City's fall leaf pick-up program | 2.4% | 4.0% | 5.7% | 28.3% | 56.7% | 3.0% | | | | | |

Q18. City Maintenance Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City: (excluding don't know)

(N=936)

| | Very | | | Satisfied | Very satisfied | | | | | |
|---|--------------|--------------|---------|-----------|----------------|---|---|---|---|---|
| | Dissatisfied | Dissatisfied | Neutral | | | 1 | 2 | 3 | 4 | 5 |
| Q18a Maintenance of City streets | 0.4% | 3.0% | 8.4% | 62.1% | 26.0% | | | | | |
| Q18b Maintenance of sidewalks | 1.3% | 5.9% | 13.5% | 57.8% | 21.4% | | | | | |
| Q18c Maintenance of street signs/traffic signals | 0.9% | 2.6% | 11.4% | 60.4% | 24.7% | | | | | |
| Q18d Snow removal on major City streets | 0.4% | 1.1% | 4.8% | 51.2% | 42.4% | | | | | |
| Q18e Snow removal on neighborhood streets | 1.1% | 2.8% | 7.3% | 50.5% | 38.3% | | | | | |
| Q18f Cleanliness of City streets & other public areas | 0.7% | 3.3% | 9.3% | 55.6% | 31.1% | | | | | |
| Q18g City's fall leaf pick-up program | 2.4% | 4.1% | 5.8% | 29.2% | 58.5% | | | | | |

Q19. Have you contacted the City with a question, problem, or complaint during the past year?

| <u>Q19 Contacted the city during the past year</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 1=Yes | 353 | 37.7 % |
| 2=No | 561 | 59.9 % |
| <u>9=Don't know</u> | <u>22</u> | <u>2.4 %</u> |
| Total | 936 | 100.0 % |

Q19a. Which City department did you contact most recently?

| Q19a Which department | Number | Percent |
|----------------------------|--------|---------|
| ADMIN= | 3 | 0.9 % |
| ADMINISTRATION= | 5 | 1.4 % |
| ADMINISTRATOR= | 1 | 0.3 % |
| ANIMAL CONTROL= | 18 | 5.1 % |
| AQUATIC CENTER= | 1 | 0.3 % |
| BARKING DOGS= | 1 | 0.3 % |
| BLDG PERMIT= | 1 | 0.3 % |
| BLOCK PARTY REQUEST= | 1 | 0.3 % |
| BUILDING= | 1 | 0.3 % |
| BUILDING CODE= | 1 | 0.3 % |
| BUILDING CODES= | 5 | 1.4 % |
| BUILDING COMPOSTER= | 1 | 0.3 % |
| BUILDING INSPECTION= | 1 | 0.3 % |
| BUILDING INSPECTOR= | 1 | 0.3 % |
| CITY ADMIN= | 3 | 0.9 % |
| CITY ADMINISTRATOR= | 2 | 0.6 % |
| CITY CLERK= | 10 | 2.8 % |
| CITY CODES= | 5 | 1.4 % |
| CITY CODES & ORDINANCES= | 1 | 0.3 % |
| CITY CODES AND ORDINANCES= | 1 | 0.3 % |
| CITY COUNCIL= | 4 | 1.1 % |
| CITY ENGINEER= | 1 | 0.3 % |
| CITY GOVERNMENT= | 1 | 0.3 % |
| CITY HALL= | 26 | 7.4 % |
| CITY HALL-CODES= | 1 | 0.3 % |
| CITY MAINTENANCE= | 2 | 0.6 % |
| CITY MANAGER= | 8 | 2.3 % |
| CITY OFFICE= | 1 | 0.3 % |
| CITY OFFICES= | 1 | 0.3 % |
| CITY RESIDENT CODE= | 1 | 0.3 % |
| CLERK= | 1 | 0.3 % |
| CLERK ABOUT RENTAL PERMIT= | 1 | 0.3 % |
| CODE= | 4 | 1.1 % |
| CODE AND POLICE= | 1 | 0.3 % |
| CODE ENFORCE= | 1 | 0.3 % |
| CODE ENFORCEMENT= | 20 | 5.7 % |
| CODE INSPECTOR= | 1 | 0.3 % |
| CODE VIOLATION= | 1 | 0.3 % |
| CODES= | 52 | 14.8 % |

Q19a. Which City department did you contact most recently?

| Q19a Which department | Number | Percent |
|--------------------------------|--------|---------|
| CODES & ORDINANCES= | 2 | 0.6 % |
| CODES = | 1 | 0.3 % |
| CODES AND NEW BUILDINGS/HOMES= | 1 | 0.3 % |
| CODES AND PERMITS= | 1 | 0.3 % |
| CODES ENFORCEMENT= | 5 | 1.4 % |
| CODES, GARAGE SALES= | 1 | 0.3 % |
| CODES/PERMITS= | 1 | 0.3 % |
| CODES= | 1 | 0.3 % |
| COUNCIL= | 1 | 0.3 % |
| COUNCIL PERSON= | 1 | 0.3 % |
| COUNSELMAN= | 1 | 0.3 % |
| COURT= | 1 | 0.3 % |
| COURTS= | 1 | 0.3 % |
| DEBRA MOOTZ= | 1 | 0.3 % |
| DELORA MOOTZ= | 1 | 0.3 % |
| DEM CAUCUS= | 1 | 0.3 % |
| DOG LICENSE= | 3 | 0.9 % |
| DOG POOP ON SIDEWALK= | 1 | 0.3 % |
| DOG TAGS= | 1 | 0.3 % |
| DRAINAGE PROJECT= | 1 | 0.3 % |
| EMERGENCY= | 1 | 0.3 % |
| ENGINEER= | 1 | 0.3 % |
| ENGINEERING= | 1 | 0.3 % |
| FIRE= | 1 | 0.3 % |
| FLOOD PLAIN= | 1 | 0.3 % |
| FORESTER= | 4 | 1.1 % |
| FORESTRY= | 2 | 0.6 % |
| FRONT DESK= | 1 | 0.3 % |
| GARAGE SALE= | 1 | 0.3 % |
| GARAGE SALE PERMIT= | 1 | 0.3 % |
| GOVERNING BODY= | 1 | 0.3 % |
| INSPECTION= | 1 | 0.3 % |
| INSPECTION DEPT= | 1 | 0.3 % |
| INSPECTOR= | 1 | 0.3 % |
| JOHN CARTER= | 1 | 0.3 % |
| LEAF REMOVAL= | 1 | 0.3 % |
| LICENSING= | 1 | 0.3 % |
| MAIN #= | 1 | 0.3 % |
| MAIN LINE= | 1 | 0.3 % |
| MAIN OFFICE= | 2 | 0.6 % |

Q19a. Which City department did you contact most recently?

| Q19a Which department | Number | Percent |
|---------------------------------|--------|---------|
| MAINTENANCE= | 3 | 0.9 % |
| MAINTENANCE YARDS= | 1 | 0.3 % |
| MAYOR= | 1 | 0.3 % |
| MIKE FLEKINGER= | 1 | 0.3 % |
| MR CARTER= | 1 | 0.3 % |
| MS MOOTZ= | 1 | 0.3 % |
| NO RESPONSE= | 14 | 4.0 % |
| NOT SURE= | 1 | 0.3 % |
| ORDINANCE= | 2 | 0.6 % |
| ORDINANCES= | 1 | 0.3 % |
| PARK= | 1 | 0.3 % |
| PARK MAINTENANCE= | 1 | 0.3 % |
| PARKS= | 2 | 0.6 % |
| PARKS & RECREATION= | 1 | 0.3 % |
| PARKS AND REC/REMOVING LEAVES= | 1 | 0.3 % |
| PERMIT= | 2 | 0.6 % |
| PERMITS= | 2 | 0.6 % |
| PERMITS/CODES= | 1 | 0.3 % |
| PET LICENSING= | 1 | 0.3 % |
| PET REGISTRATION= | 2 | 0.6 % |
| POLICE= | 28 | 8.0 % |
| POLICE DEPARTMENT= | 2 | 0.6 % |
| POLICE DEPT= | 3 | 0.9 % |
| POOR CONDITIONS OF OUR APT COM= | 1 | 0.3 % |
| PUBLIC WORKS= | 10 | 2.8 % |
| RECEPTIONIST= | 1 | 0.3 % |
| RECYCLING/GARAGE SALES= | 1 | 0.3 % |
| RENTAL PROPERTY= | 1 | 0.3 % |
| ROELAND PARK= | 1 | 0.3 % |
| SECRETARY-CITY HALL= | 1 | 0.3 % |
| SEWAGE ISSUE= | 1 | 0.3 % |
| SEWAGE PROBLEM= | 1 | 0.3 % |
| SHEET MAINTENANCE= | 1 | 0.3 % |
| SIDEWALKS= | 1 | 0.3 % |
| STORM DRAINAGE= | 1 | 0.3 % |
| STORMWATER= | 1 | 0.3 % |
| STORMWATER PROJECTS= | 1 | 0.3 % |
| STREET= | 1 | 0.3 % |
| STREET DEPT= | 1 | 0.3 % |
| STREET PUBLIC WORKS= | 1 | 0.3 % |

Q19a. Which City department did you contact most recently?

| <u>Q19a Which department</u> | <u>Number</u> | <u>Percent</u> |
|------------------------------|---------------|----------------|
| TRASH= | 2 | 0.6 % |
| TRASH PICK UP= | 1 | 0.3 % |
| TREE BRANCHES= | 1 | 0.3 % |
| TREE GUY= | 1 | 0.3 % |
| TREE MAINTENANCE= | 1 | 0.3 % |
| WASTE COLLECTION= | 1 | 0.3 % |
| <u>WASTE WATER PROPOSAL=</u> | <u>1</u> | <u>0.3 %</u> |
| Total | 351 | 100.0 % |

Q19b-e. Several factors may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted.

(N=353)

| | Very | | | | Very | Don't |
|---|--------------|--------------|---------|-----------|-----------|-------|
| | Dissatisfied | Dissatisfied | Neutral | Satisfied | satisfied | know |
| | 1 | 2 | 3 | 4 | 5 | 9 |
| Q19b How easy the department was to contact | 2.3% | 4.8% | 6.8% | 42.8% | 43.1% | 0.3% |
| Q19c How courteously you were treated | 4.8% | 3.4% | 9.9% | 35.4% | 45.9% | 0.6% |
| Q19d Technical competence & knowledge of city employees | 4.0% | 4.8% | 12.5% | 34.6% | 42.5% | 1.7% |
| Q19e Responsiveness of city employees to your request | 8.5% | 11.9% | 8.2% | 29.7% | 40.8% | 0.8% |

Q19b-e. Several factors may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted. (excluding don't know)

(N=353)

| | Very | | | | Very | |
|---|--------------|--------------|---------|-----------|-----------|--|
| | Dissatisfied | Dissatisfied | Neutral | Satisfied | satisfied | |
| | 1 | 2 | 3 | 4 | 5 | |
| Q19b How easy the department was to contact | 2.3% | 4.8% | 6.8% | 42.9% | 43.2% | |
| Q19c How courteously you were treated | 4.8% | 3.4% | 10.0% | 35.6% | 46.2% | |
| Q19d Technical competence & knowledge of city employees | 4.0% | 4.9% | 12.7% | 35.2% | 43.2% | |
| Q19e Responsiveness of city employees to your request | 8.6% | 12.0% | 8.3% | 30.0% | 41.1% | |

Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park:

(N=936)

| | Very | Dissatisfied | Dissatisfied | Neutral | Satisfied | Very | Don't |
|---|------|--------------|--------------|---------|-----------|-----------|-------|
| | 1 | | | | | satisfied | |
| | 1 | 2 | 3 | 4 | 5 | 9 | |
| Q20a Availability of information about City programs & services | 1.3% | 8.2% | 20.9% | 48.3% | 15.7% | 5.6% | |
| Q20b City efforts to keep you informed about local issues | 2.5% | 14.0% | 20.4% | 45.1% | 13.8% | 4.3% | |
| Q20c Level of public involvement in local decision making | 5.7% | 15.5% | 31.5% | 26.1% | 6.9% | 14.3% | |
| Q20d Quality of the City's web page | 1.6% | 5.3% | 24.8% | 25.3% | 6.2% | 36.8% | |
| Q20e Content of the City's newsletter | 2.1% | 6.3% | 18.7% | 50.5% | 18.5% | 3.8% | |

Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park: (excluding don't know)

(N=936)

| | Very | Dissatisfied | Dissatisfied | Neutral | Satisfied | Very | satisfied |
|---|------|--------------|--------------|---------|-----------|------|-----------|
| | 1 | | | | | 5 | |
| | 1 | 2 | 3 | 4 | 5 | | |
| Q20a Availability of information about City programs & services | 1.4% | 8.7% | 22.2% | 51.1% | 16.6% | | |
| Q20b City efforts to keep you informed about local issues | 2.6% | 14.6% | 21.3% | 47.1% | 14.4% | | |
| Q20c Level of public involvement in local decision making | 6.6% | 18.1% | 36.8% | 30.4% | 8.1% | | |
| Q20d Quality of the City's web page | 2.5% | 8.4% | 39.2% | 40.0% | 9.8% | | |
| Q20e Content of the City's newsletter | 2.2% | 6.6% | 19.4% | 52.6% | 19.2% | | |

Q21. From what source(s) would you most like to get information about the City?

Q21 Sources would like to get information about

| <u>the City</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------------------|---------------|----------------|
| 0 = None chosen | 13 | 1.4 % |
| 1 = Newspaper | 297 | 31.7 % |
| 2 = City Newsletter | 740 | 79.1 % |
| 3 = Emails from elected officials | 202 | 21.6 % |
| 4 = Friends-word of mouth | 151 | 16.1 % |
| 5 = City Website | 370 | 39.5 % |
| 6 = Town Hall Meetings | 156 | 16.7 % |
| 7 = Direct mail | 410 | 43.8 % |
| 8 = Ward Meetings | 102 | 10.9 % |
| 9 = Other | 12 | 1.3 % |
| Total | 2453 | |

Q21. Other:

| <u>Q21 Other</u> | <u>Number</u> | <u>Percent</u> |
|----------------------------|---------------|----------------|
| CALLS FROM WARD REP= | 1 | 7.7 % |
| COUNCIL MEETINGS= | 1 | 7.7 % |
| DEVRY INSTRUCTOR= | 1 | 7.7 % |
| DOOR TO DOOR FLIERS= | 1 | 7.7 % |
| E-CITY NEWSLETTER= | 1 | 7.7 % |
| ELECTED SHOULD RESPOND= | 1 | 7.7 % |
| EMAIL NEWSLETTER= | 1 | 7.7 % |
| GO BACK TO OLD NEWSLETTER= | 1 | 7.7 % |
| NEIGHBORHOOD ASSN= | 1 | 7.7 % |
| POST INFO BULLETIN BOARD= | 1 | 7.7 % |
| RADIO= | 2 | 15.4 % |
| TELEPHONE= | 1 | 7.7 % |
| Total | 13 | 100.0 % |

Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 | Don't know 9 |
|--|---------------------------|---------------|--------------|------------|------------------------|--------------------|
| Q22a Should build a network of sidewalks that link neighborhoods | 4.3% | 7.6% | 18.8% | 26.5% | 38.0% | 4.8% |
| Q22b Neighborhood streets should include bike lanes & trails | 4.4% | 10.9% | 23.8% | 24.9% | 31.1% | 4.9% |
| Q22c Neighborhood streets should include sidewalks | 4.9% | 8.0% | 20.2% | 28.7% | 34.7% | 3.4% |
| Q22d Should coordinate to increase transit options | 1.4% | 4.0% | 19.2% | 34.5% | 35.9% | 5.0% |

Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 |
|--|---------------------------|---------------|--------------|------------|------------------------|
| Q22a Should build a network of sidewalks that link neighborhoods | 4.5% | 8.0% | 19.8% | 27.8% | 40.0% |
| Q22b Neighborhood streets should include bike lanes & trails | 4.6% | 11.5% | 25.1% | 26.2% | 32.7% |
| Q22c Neighborhood streets should include sidewalks | 5.1% | 8.3% | 20.9% | 29.8% | 36.0% |
| Q22d Should coordinate to increase transit options | 1.5% | 4.2% | 20.2% | 36.3% | 37.8% |

Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:

(N=936)

| | Very | | | Satisfied | Very | Don't |
|---|--------------|--------------|---------|-----------|-------|-------|
| | Dissatisfied | Dissatisfied | Neutral | | | |
| | 1 | 2 | 3 | 4 | 5 | 9 |
| Q23a Residential trash collection services | 0.9% | 1.3% | 3.2% | 33.7% | 59.9% | 1.1% |
| Q23b Residential curbside recycling services | 2.9% | 5.7% | 7.9% | 31.4% | 41.5% | 10.7% |
| Q23c Residential bulky/brush waste collection | 1.9% | 4.8% | 6.6% | 32.6% | 49.7% | 4.4% |

Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)

(N=936)

| | Very | | | Satisfied | Very | |
|---|--------------|--------------|---------|-----------|-------|-----------|
| | Dissatisfied | Dissatisfied | Neutral | | | |
| | 1 | 2 | 3 | 4 | 5 | satisfied |
| Q23a Residential trash collection services | 0.9% | 1.3% | 3.2% | 34.0% | 60.6% | |
| Q23b Residential curbside recycling services | 3.2% | 6.3% | 8.9% | 35.2% | 46.4% | |
| Q23c Residential bulky/brush waste collection | 2.0% | 5.0% | 6.9% | 34.1% | 52.0% | |

Q24. Please indicate how supportive you would be of each of the following community investment areas: (excluding no response)

(N=936)

| | Not supportive 1 | Not sure 2 | Somewhat supportive 3 | Very supportive 4 |
|---|------------------------|---------------|--------------------------|-------------------------|
| | 7.7% | 12.0% | 36.3% | 43.9% |
| Q24a Adding attractive elements to major roadways | 7.7% | 12.0% | 36.3% | 43.9% |
| Q24b Adding attractive elements to existing parks | 8.3% | 18.6% | 35.8% | 37.3% |
| Q24c Maximizing the City's attention to environmental issues | 4.3% | 9.9% | 26.4% | 59.4% |
| Q24d City should plant more trees on City property | 4.2% | 10.2% | 26.7% | 59.0% |
| Q24e Should City acquire additional property for park development | 16.8% | 20.5% | 25.1% | 37.6% |

Q25. Which TWO of those community investment areas are most important for the City to pursue?

| <u>Q25 Most important</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| A=Adding attractive elements to roadways | 227 | 24.3 % |
| B=Adding attractive elements to existing parks | 49 | 5.2 % |
| C=Maximizing attention to environmental issues | 316 | 33.8 % |
| D=Should plant more trees | 137 | 14.6 % |
| E=Should acquire additional property | 122 | 13.0 % |
| <u>Z=None chosen</u> | <u>85</u> | <u>9.1 %</u> |
| Total | 936 | 100.0 % |

Q25. Which TWO of those community investment areas are most important for the City to pursue?

| <u>Q25 2nd</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| A=Adding attractive elements to roadways | 135 | 14.4 % |
| B=Adding attractive elements to existing parks | 120 | 12.8 % |
| C=Maximizing attention to environmental issues | 159 | 17.0 % |
| D=Should plant more trees | 279 | 29.8 % |
| E=Should acquire additional property | 115 | 12.3 % |
| <u>Z=None chosen</u> | <u>128</u> | <u>13.7 %</u> |
| Total | 936 | 100.0 % |

Q25. Which TWO of those community investment areas are most important for the City to pursue? (both selections)

| <u>Q25 Most important</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| A = Adding attractive elements to roadways | 362 | 38.7 % |
| B = Adding attractive elements to existing parks | 169 | 18.1 % |
| C = Maximizing attention to environmental issues | 475 | 50.7 % |
| D = Should plant more trees | 416 | 44.4 % |
| E = Should acquire additional property | 237 | 25.3 % |
| <u>Z = None chosen</u> | <u>85</u> | <u>9.1 %</u> |
| Total | 1744 | |

Q26. There are several areas in need of major re-development. Please tell me the ONE area that you think should be the first area that the City addresses.

| <u>Q26 Area need major redevelopment</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 1=47th & Mission Road | 160 | 17.1 % |
| 2=City Hall | 30 | 3.2 % |
| 3=Former Roeland Park School | 250 | 26.7 % |
| 4=NE Roe & Johnson | 52 | 5.6 % |
| 5=NW Roe & Johnson | 76 | 8.1 % |
| 6=North Business area on Johnson Drive | 113 | 12.1 % |
| 7=Industrial Park | 194 | 20.7 % |
| 8=Other | 16 | 1.7 % |
| 9=Don't know | 45 | 4.8 % |
| Total | 936 | 100.0 % |

Q27. The City owns 4 tracts of land that might be sold in the future. How would you like the additional revenue to be used?

| <u>Q27 Additional revenue to be used</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1 = Revitalizing an area | 333 | 35.6 % |
| 2 = Lowering property taxes | 367 | 39.2 % |
| 3 = Paying off existing debt | 383 | 40.9 % |
| 4 = Beautification along Roe Blvd | 130 | 13.9 % |
| 5 = Expansion or renovation of Community Center | 230 | 24.6 % |
| 6 = Place funds in a Land Bank | 149 | 15.9 % |
| 7 = Evenly for all suggestions | 150 | 16.0 % |
| 8 = Other | 39 | 4.2 % |
| 9 = Don't know | 31 | 3.3 % |
| Total | 1812 | |

Q27. Other:

| Q27 Other | Number | Percent |
|-------------------------------------|-----------------|---------------------|
| ADDING BIKE LANES= | 1 | 2.6 % |
| AUDIBLE TRAFFIC SIGNALS= | 1 | 2.6 % |
| BIKE LANES= | 1 | 2.6 % |
| BIKE TRAILS/PARKS= | 1 | 2.6 % |
| BUILD PARK AT OLD SCHOOL= | 1 | 2.6 % |
| DEMOLISH RP SCHOOL= | 1 | 2.6 % |
| DOG PARK= | 1 | 2.6 % |
| DON'T SELL LAND= | 1 | 2.6 % |
| DON'T SELL THE LAND= | 1 | 2.6 % |
| ENVIRONMENTAL IMPROVEMENT= | 1 | 2.6 % |
| EXPANSION OF PARK & TRAIL= | 1 | 2.6 % |
| FEED THOSE WHO NEED HELP= | 1 | 2.6 % |
| FINANCING= | 1 | 2.6 % |
| FORMER RP SCHOOL= | 1 | 2.6 % |
| INVESTMENT IN ENVIRONMENT= | 1 | 2.6 % |
| LOWER PROPERTY TAXES = | 1 | 2.6 % |
| MAKE TOP NOTCH CITY PARK= | 1 | 2.6 % |
| NEW POLICE FACILITY= | 1 | 2.6 % |
| NICER RESTAURANTS= | 1 | 2.6 % |
| PARK AMENITIES= | 1 | 2.6 % |
| PARK AT RP SCHOOL= | 1 | 2.6 % |
| PARKS= | 1 | 2.6 % |
| PARKS AND FACILITIES= | 1 | 2.6 % |
| PARKS AND TRAILS= | 1 | 2.6 % |
| POOL RENOVATION= | 1 | 2.6 % |
| REMOVE OLD TREES= | 1 | 2.6 % |
| ROELAND PARK SCHOOL= | 1 | 2.6 % |
| SAVINGS ACCOUNT= | 1 | 2.6 % |
| TEAR DOWN FORMER SCHOOL= | 1 | 2.6 % |
| TEAR DOWN PRESCHOOL= | 1 | 2.6 % |
| TEAR DOWN RP ELEM.= | 1 | 2.6 % |
| TEAR DOWN RP SCHOOL= | 1 | 2.6 % |
| TEAR DOWN VACANT SCHOOL= | 1 | 2.6 % |
| TEEN CENTER= | 1 | 2.6 % |
| TENNIS COURTS= | 1 | 2.6 % |
| TURN RP SCHOOL TO A PARK= | 1 | 2.6 % |
| TURN SCHOOL INTO PARK= | 1 | 2.6 % |
| <u>WALKING-BIKING PATHS=</u> | <u>1</u> | <u>2.6 %</u> |
| Total | 38 | 100.0 % |

Q28. How supportive would you be of Roe Fest remaining an alcohol-free event?

| <u>Q28 Roe Fest remain alcohol free event</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Very supportive | 372 | 39.7 % |
| 2=Supportive | 122 | 13.0 % |
| 3=Neutral | 201 | 21.5 % |
| 4=Not supportive | 230 | 24.6 % |
| 9=Don't Know | 11 | 1.2 % |
| Total | 936 | 100.0 % |

Q29. Within your region, there are multiple police departments. Would you be supportive of evaluating whether combining these departments would result in an overall reduction in cost and greater efficiency of the department and cultural exposure for Roeland Park and surrounding communities?

| <u>Q29 Evaluate multiple police department</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 1=Very supportive | 290 | 31.0 % |
| 2=Supportive | 270 | 28.8 % |
| 3=Neutral | 121 | 12.9 % |
| 4=Not supportive | 172 | 18.4 % |
| 9=Don't Know | 83 | 8.9 % |
| Total | 936 | 100.0 % |

Q30. Within your region, there are multiple municipal departments. Would you be supportive of evaluating whether combining these departments would result in an overall reduction in cost and greater efficiency of the department and cultural exposure for Roeland Park and surrounding communities?

| <u>Q30 Support of combining departments</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Very supportive | 275 | 29.4 % |
| 2=Supportive | 267 | 28.5 % |
| 3=Neutral | 138 | 14.7 % |
| 4=Not supportive | 161 | 17.2 % |
| 9=Don't Know | 95 | 10.1 % |
| Total | 936 | 100.0 % |

Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 | Don't know 9 |
|--|---------------------------|---------------|--------------|------------|------------------------|--------------------|
| Q31a City should adopt green building codes in new development | 3.5% | 5.4% | 18.5% | 33.2% | 35.3% | 4.1% |
| Q31b City should encourage a public education program | 2.1% | 4.4% | 25.6% | 34.5% | 27.6% | 5.8% |
| Q31c City should engage in a community garden | 4.9% | 9.5% | 30.2% | 22.3% | 28.6% | 4.4% |

Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)

(N=936)

| | Strongly disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly agree 5 |
|--|---------------------------|---------------|--------------|------------|------------------------|
| Q31a City should adopt green building codes in new development | 3.7% | 5.7% | 19.3% | 34.6% | 36.7% |
| Q31b City should encourage a public education program | 2.3% | 4.6% | 27.2% | 36.6% | 29.3% |
| Q31c City should engage in a community garden | 5.1% | 9.9% | 31.6% | 23.4% | 29.9% |

Q32. What is your age?

| Q32 What is your age | Number | Percent |
|----------------------|--------|---------|
| 1=Under 25 | 7 | 0.7 % |
| 2=25 to 34 | 214 | 22.9 % |
| 3=35 to 44 | 161 | 17.2 % |
| 4=45 to 54 | 203 | 21.7 % |
| 5=55 to 64 | 162 | 17.3 % |
| 6=65+ | 180 | 19.3 % |
| 9=Not provided | 8 | 0.9 % |
| Total | 935 | 100.0 % |

Q33. How many (counting yourself) people in your household, are?

| | Mean | Total | Sum |
|-------------|------|-------|------|
| number | 2.26 | 928 | 2095 |
| Under age 5 | 0.16 | 928 | 152 |
| Ages 5-9 | 0.09 | 928 | 86 |
| Ages 10-14 | 0.11 | 928 | 98 |
| Ages 15-19 | 0.12 | 928 | 109 |
| Ages 20-24 | 0.09 | 928 | 83 |
| Ages 25-34 | 0.42 | 928 | 391 |
| Ages 35-44 | 0.29 | 928 | 269 |
| Ages 45-54 | 0.36 | 928 | 338 |
| Ages 55-64 | 0.27 | 928 | 252 |
| Ages 65-74 | 0.16 | 928 | 152 |
| Ages 75+ | 0.18 | 928 | 165 |

Q34. In which Ward do you live?

| <u>Q34 In which Ward do you live</u> | <u>Number</u> | <u>Percent</u> |
|--------------------------------------|---------------|----------------|
| 1=Ward 1 | 70 | 7.5 % |
| 2=Ward 2 | 125 | 13.4 % |
| 3=Ward 3 | 150 | 16.0 % |
| 4=Ward 4 | 119 | 12.7 % |
| <u>9=Not provided</u> | <u>472</u> | <u>50.4 %</u> |
| Total | 936 | 100.0 % |

Q35. Who are your Ward representatives?

| <u>Q35 Who are your Ward representatives</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| 1=Debbie Schraeder/Toni Hull | 59 | 6.3 % |
| 2=Robert Meyers/Scott Gregory | 120 | 12.8 % |
| 3=Mark Kohles/Megan England | 168 | 17.9 % |
| 4=Bill Art/Adrienne Foster | 115 | 12.3 % |
| <u>9=Don't know</u> | <u>474</u> | <u>50.6 %</u> |
| Total | 936 | 100.0 % |

Q36. Approximately how many years have you lived in the City of Roeland Park?

| <u>Q36 How many years lived in Roeland Park</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 2=Under 3 | 150 | 16.4 % |
| 5=3 to 5 | 148 | 16.2 % |
| 10=6 to 10 | 133 | 14.6 % |
| 15=11 to 15 | 97 | 10.6 % |
| 20=16 to 20 | 93 | 10.2 % |
| 30=21 to 30 | 115 | 12.6 % |
| <u>31=31+</u> | <u>177</u> | <u>19.4 %</u> |
| Total | 913 | 100.0 % |

Q37. Do you own or rent your current residence?

| <u>Q37 Do you own or rent current residence</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| 1=Own | 865 | 92.4 % |
| 2=Rent | 59 | 6.3 % |
| <u>9=Not provided</u> | <u>12</u> | <u>1.3 %</u> |
| Total | 936 | 100.0 % |

Q38. Would you say your total annual household income is:

| <u>Q38 Total household income</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------------------|---------------|----------------|
| 1=Under \$35,000 | 124 | 13.2 % |
| 2=\$35,000-\$59,999 | 252 | 26.9 % |
| 3=\$60,000-\$99,999 | 314 | 33.5 % |
| 4=\$100,000 or more | 157 | 16.8 % |
| <u>9=Not provided</u> | <u>89</u> | <u>9.5 %</u> |
| Total | 936 | 100.0 % |

Q39. Their gender:

| <u>Q39 Respondents gender</u> | <u>Number</u> | <u>Percent</u> |
|-------------------------------|---------------|----------------|
| 1=Male | 388 | 41.5 % |
| 2=Female | 548 | 58.5 % |
| Total | 936 | 100.0 % |